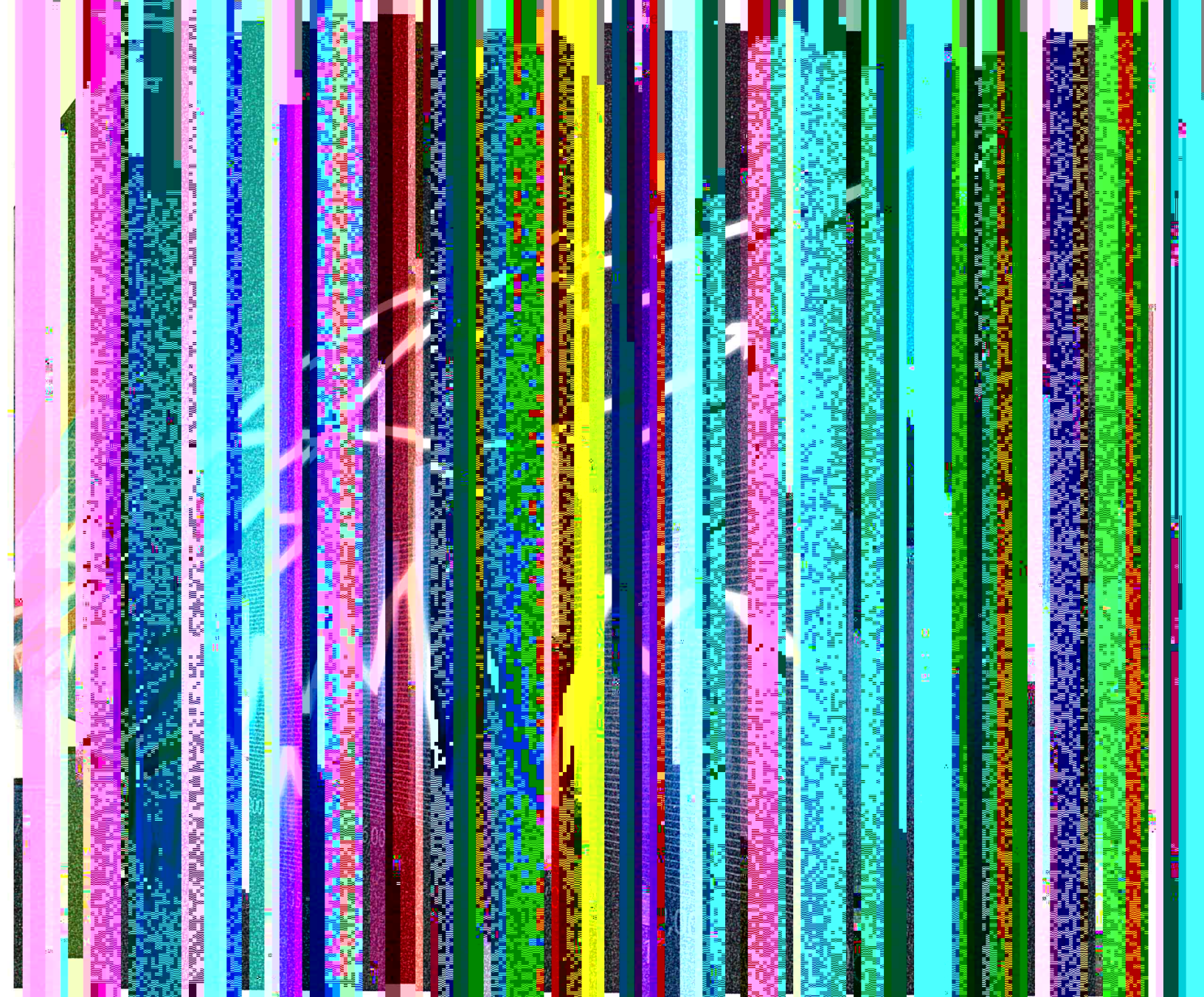


By the way, a grant provided by the state of Florida for the first time in the history of the state, was used to fund the construction of the new University of Florida building. The building is now the home of the University of Florida's new business school.

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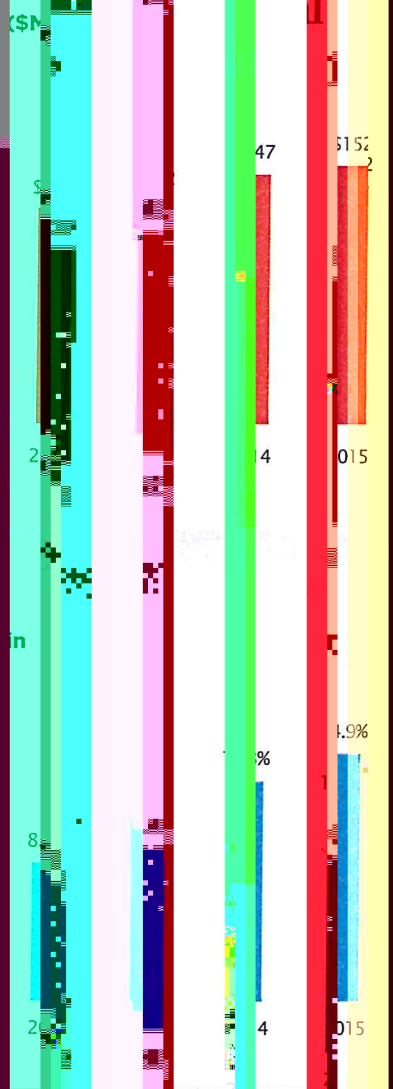
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Operations

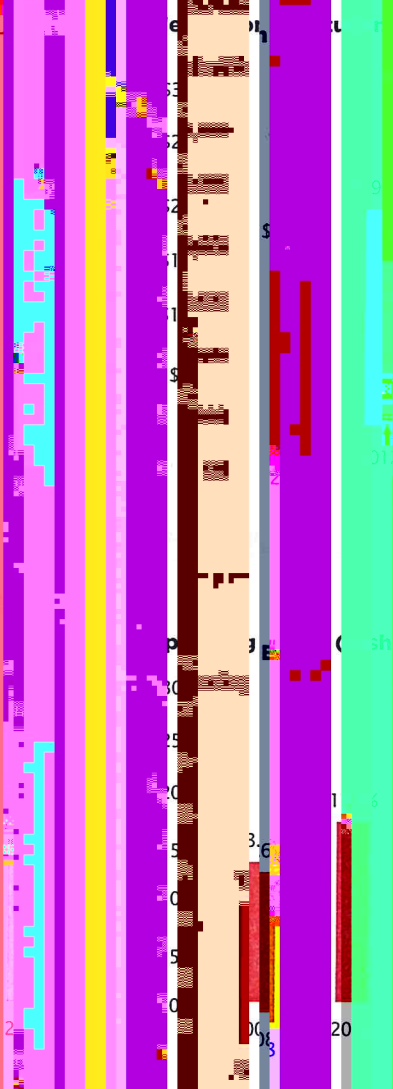
Performance

Operational Performance



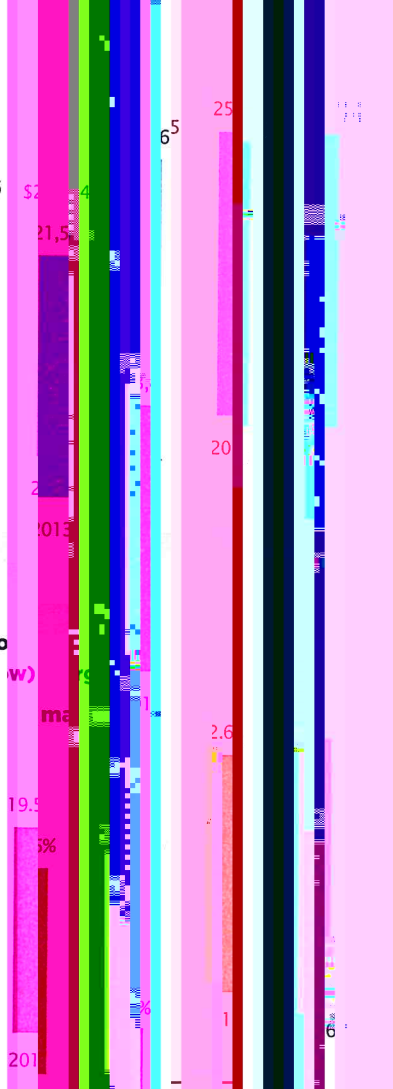
Operational performance is a key indicator of a company's efficiency and effectiveness. It encompasses various aspects such as production costs, quality control, and delivery times. In 2015, the company achieved a revenue of 1015 and managed to reduce costs to 47. By 2016, the revenue remained stable at 1015, while costs increased slightly to 51.5, indicating a focus on maintaining revenue while managing operational expenses.

Financial Performance



Financial performance is crucial for understanding a company's profitability and financial health. The chart shows a significant increase in profit from 3.6 in 2015 to 19.5 in 2016. Conversely, there was a substantial decrease in losses from 20 in 2015 to 2.6 in 2016. This indicates a strong focus on maximizing profits and minimizing financial setbacks.

Customer Satisfaction



Customer satisfaction is a vital metric for long-term business success. The data shows a decline in satisfaction levels from 65 in 2015 to 25 in 2016. However, there was a notable reduction in dissatisfaction from 20 in 2015 to 2.6 in 2016. This suggests that while overall satisfaction has decreased, the company has effectively addressed many of the issues that previously caused dissatisfaction.

